

VPN-Tutorial for Mac
([Click here](#))



VPN-Tutorial for Windows
([Click here](#))



VPN-Tutorial for iPad
([Click here](#))



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Operations Mindset**



IT Services

02.09.2026

VPN-Tutorial for Mac



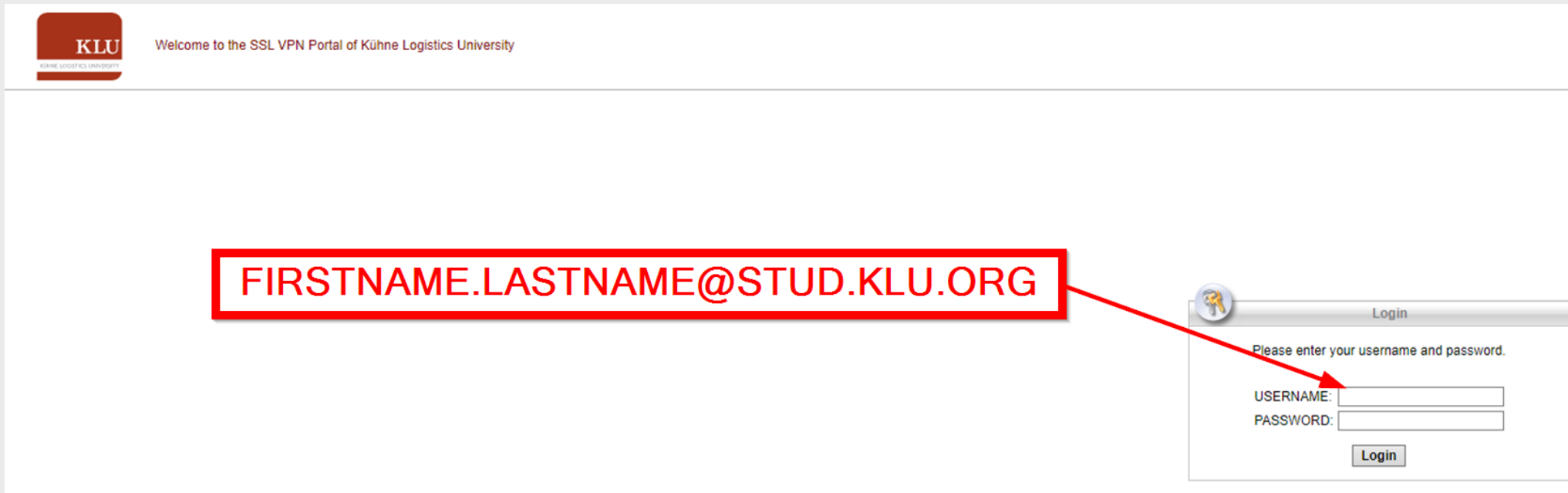
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VPN Installation - Mac

STEP 1: Enter „<https://vpn.the-klu.org>“ through a browser of your choice and log in.

Note: You should have already received your login details. (They were sent to your private E-Mail)



KLU
KÜHNE LOGISTICS UNIVERSITY

Welcome to the SSL VPN Portal of Kühne Logistics University

FIRSTNAME.LASTNAME@STUD.KLU.ORG

Login

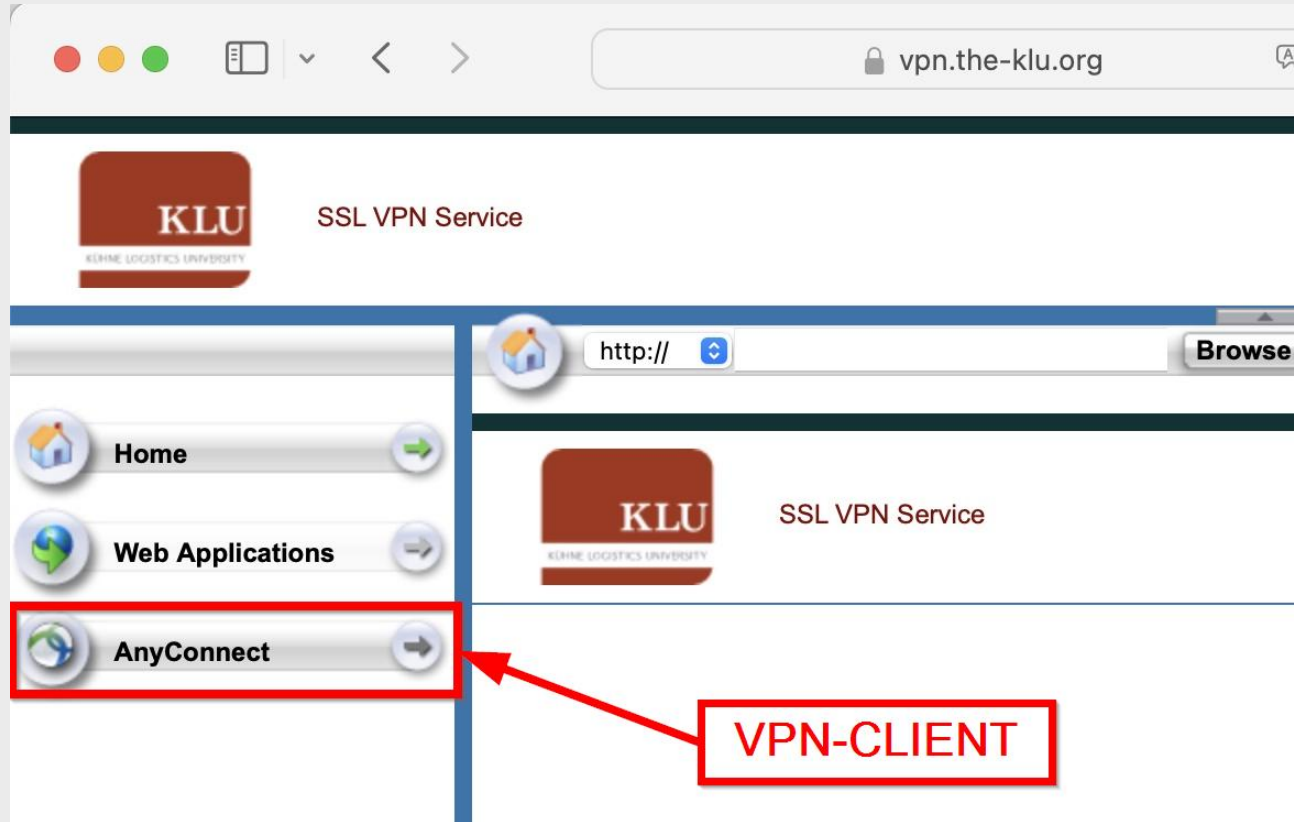
Please enter your username and password.

USERNAME:

PASSWORD:

Login

VPN Installation - Mac

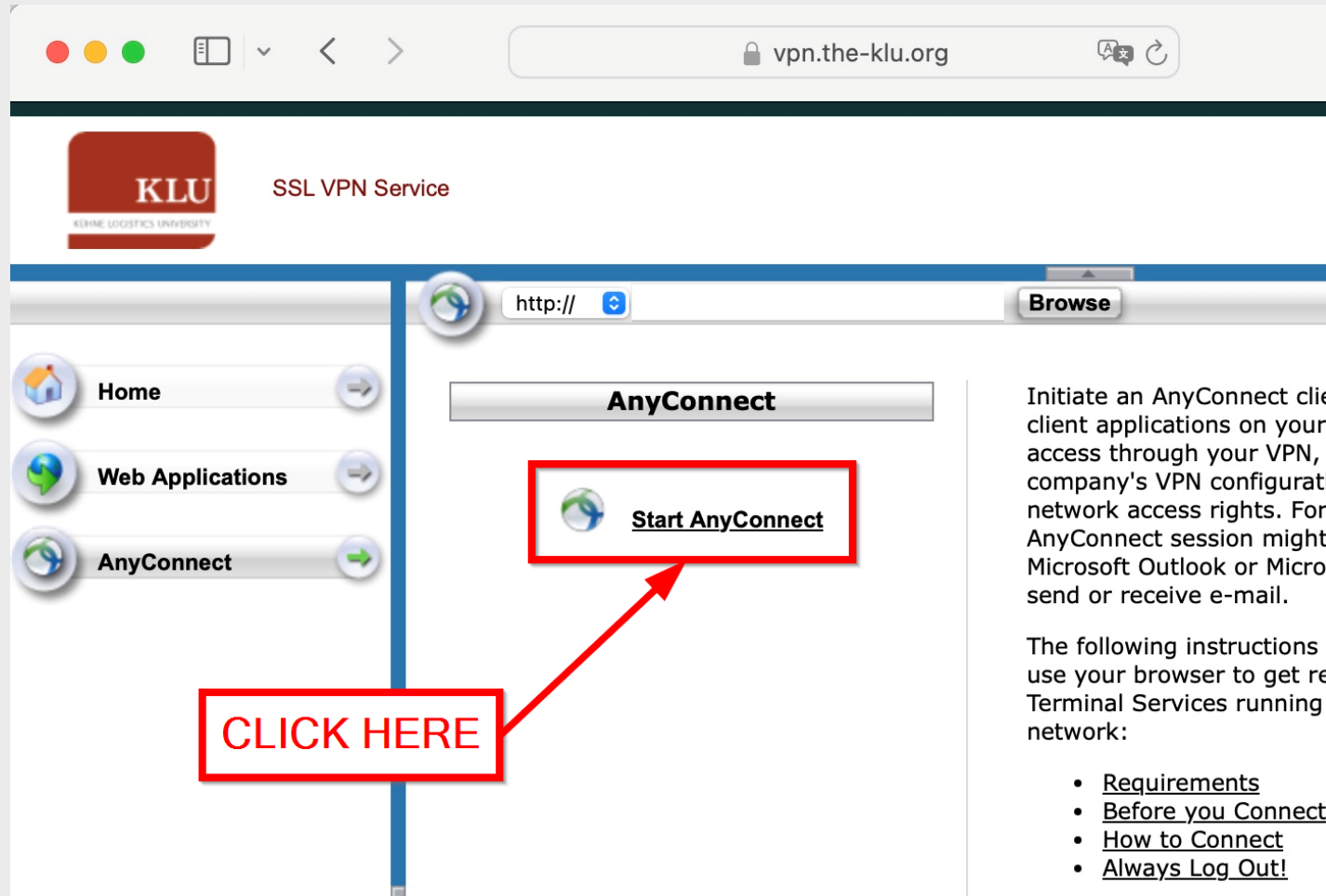


STEP 2: Click on „AnyConnect“.

Note: You might see a message telling you „Connection failed“. It's unrelated to the process, just proceed like shown on the screenshot.

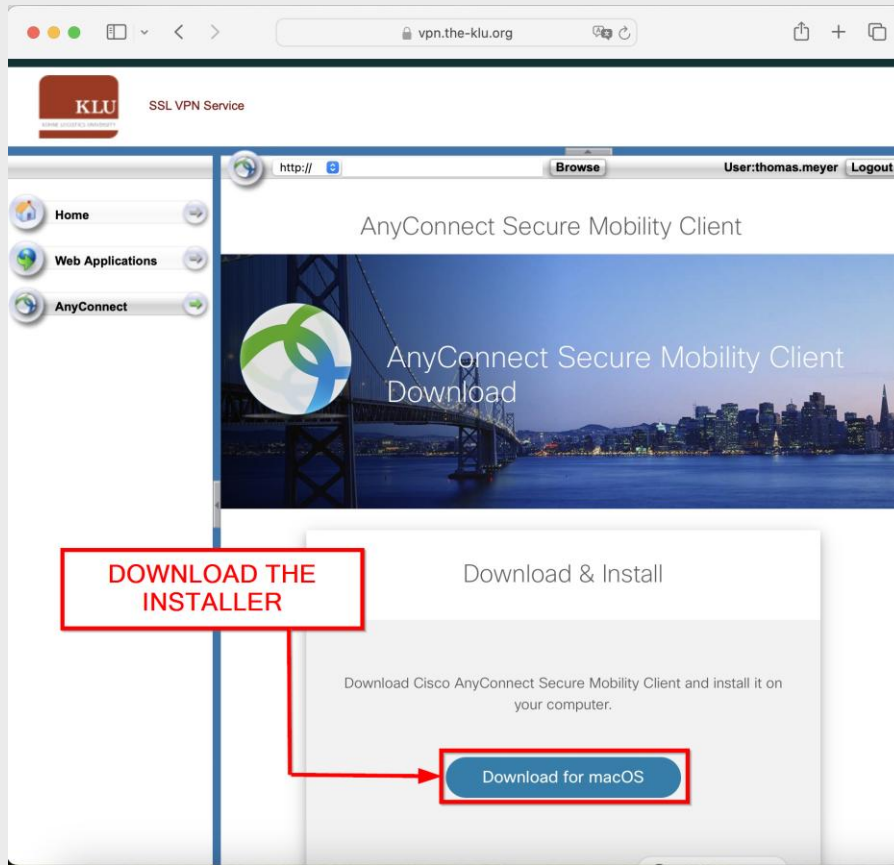
VPN Installation - Mac

STEP 3: Click on „**Start AnyConnect**“.



VPN Installation - Mac

STEP 4: Click on the „**Download for macOS**“ button. You will have to allow the download.

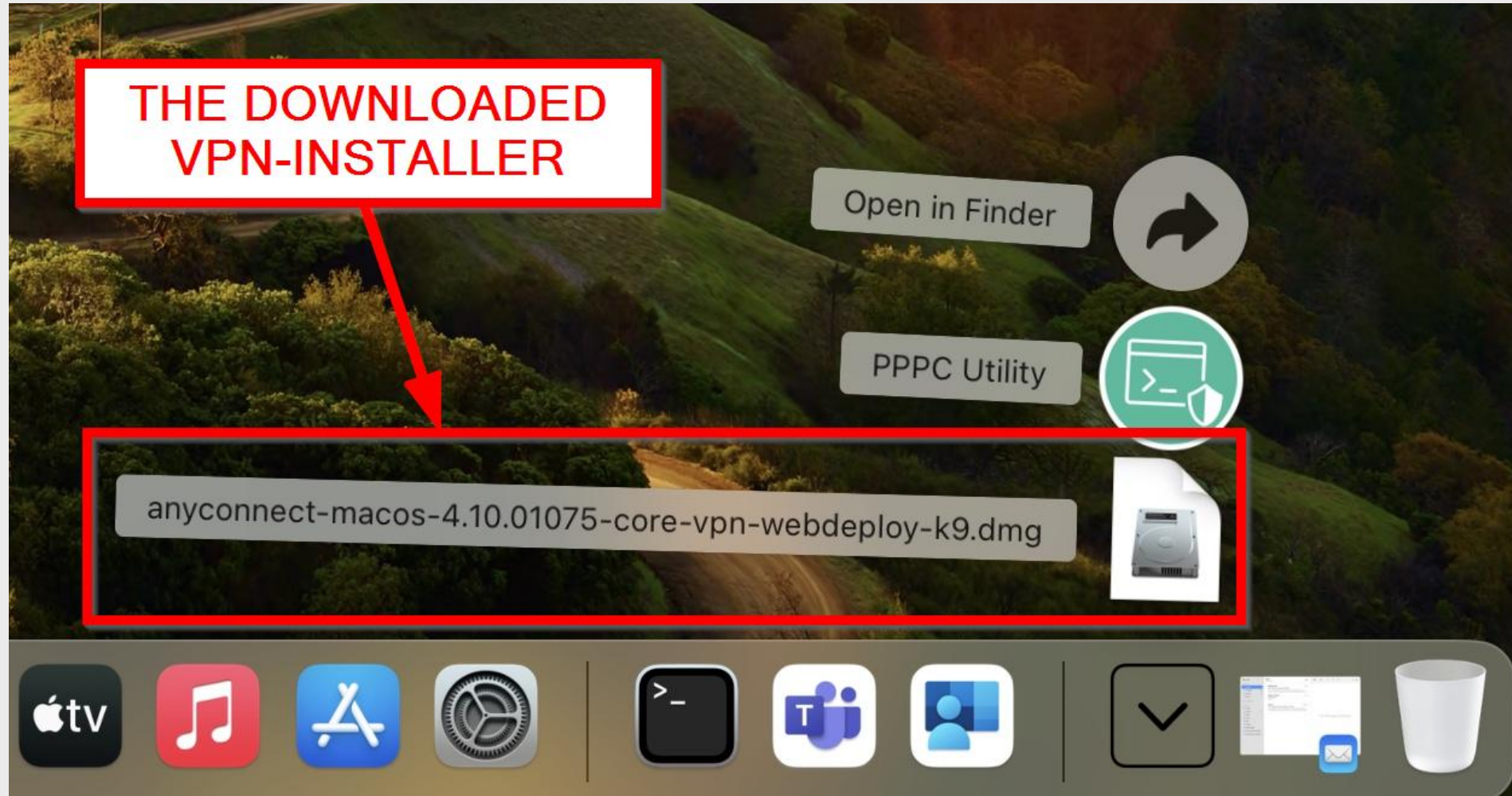


Do you want to allow downloads on "vpn.the-klu.org"?
You can change which websites can download files in the Websites section of Safari Settings.

Cancel **Allow**

VPN Installation - Mac

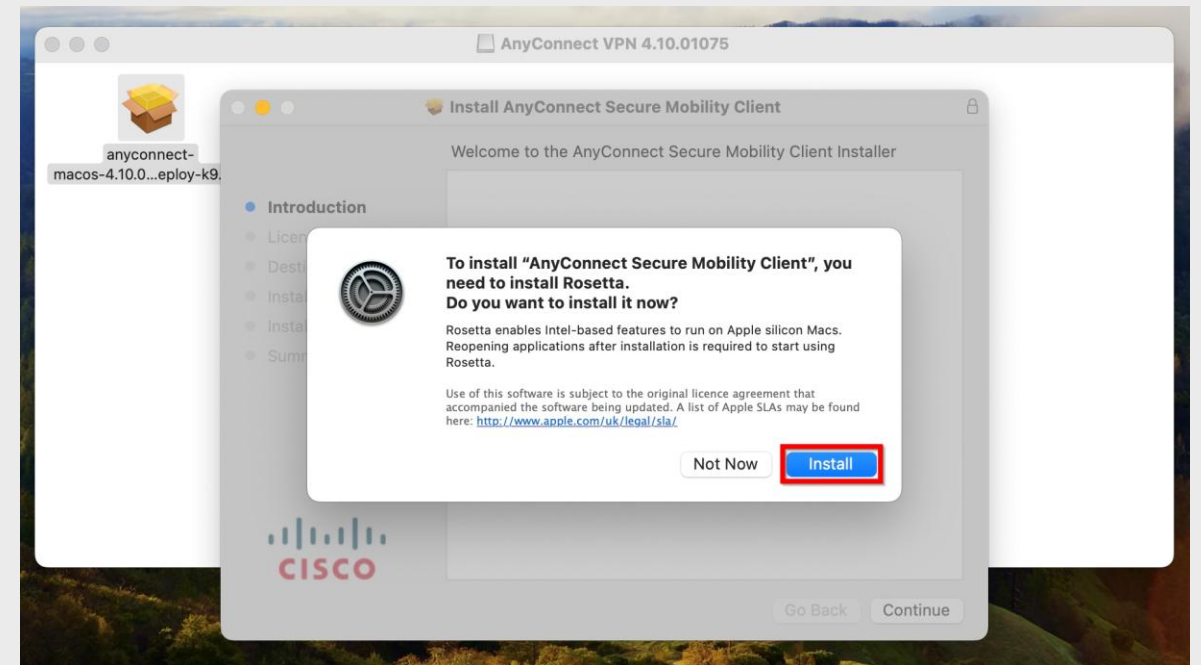
STEP 5: Check your recent downloads. Look for the VPN-Installer and open it.



VPN Installation - Mac

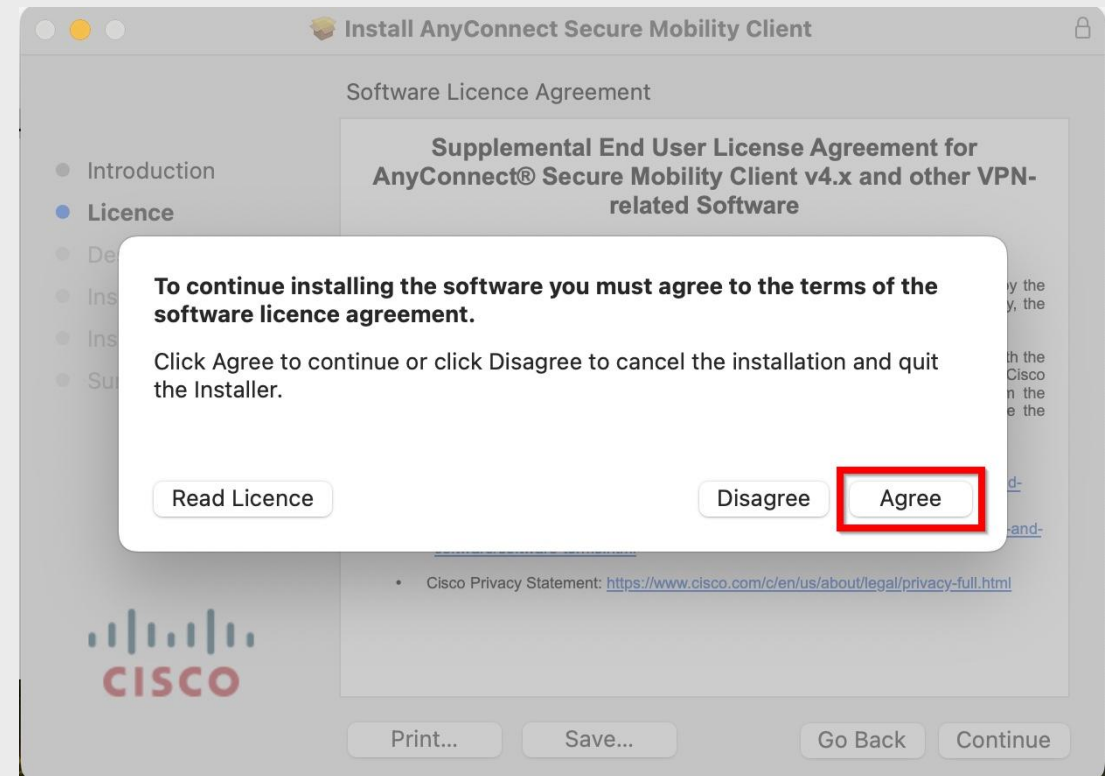
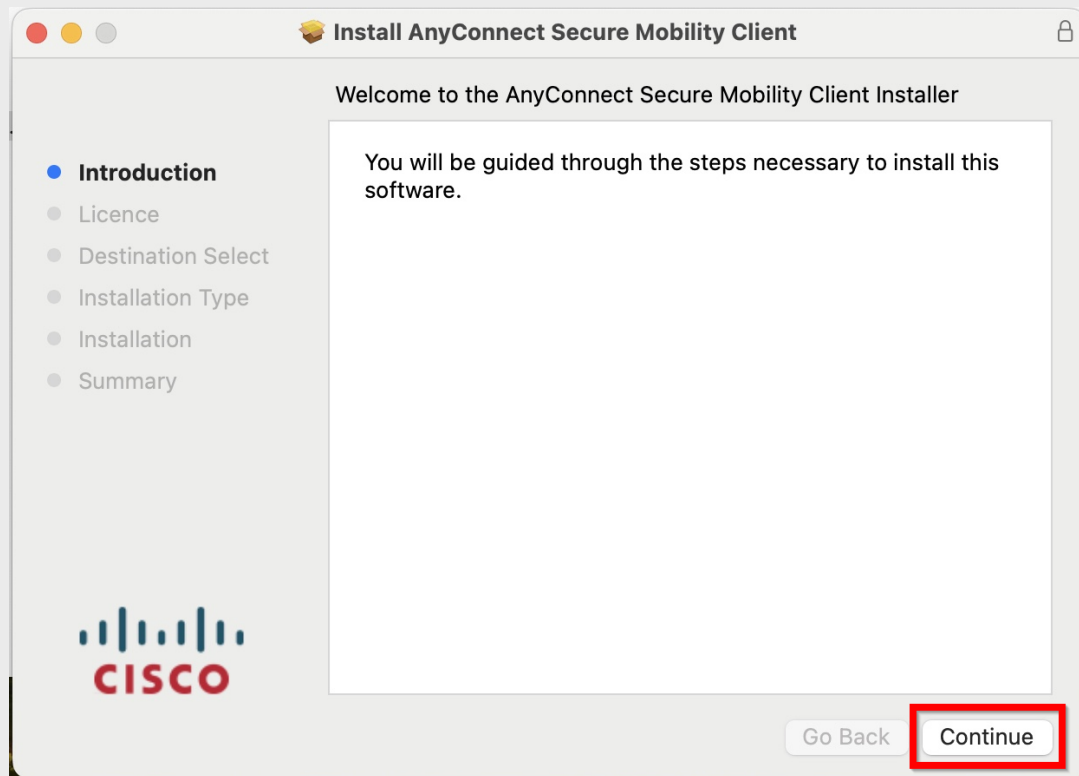
STEP 6: Locate the installer and run it.

You may be asked to install „Rosetta“ in order to install the VPN-Client.



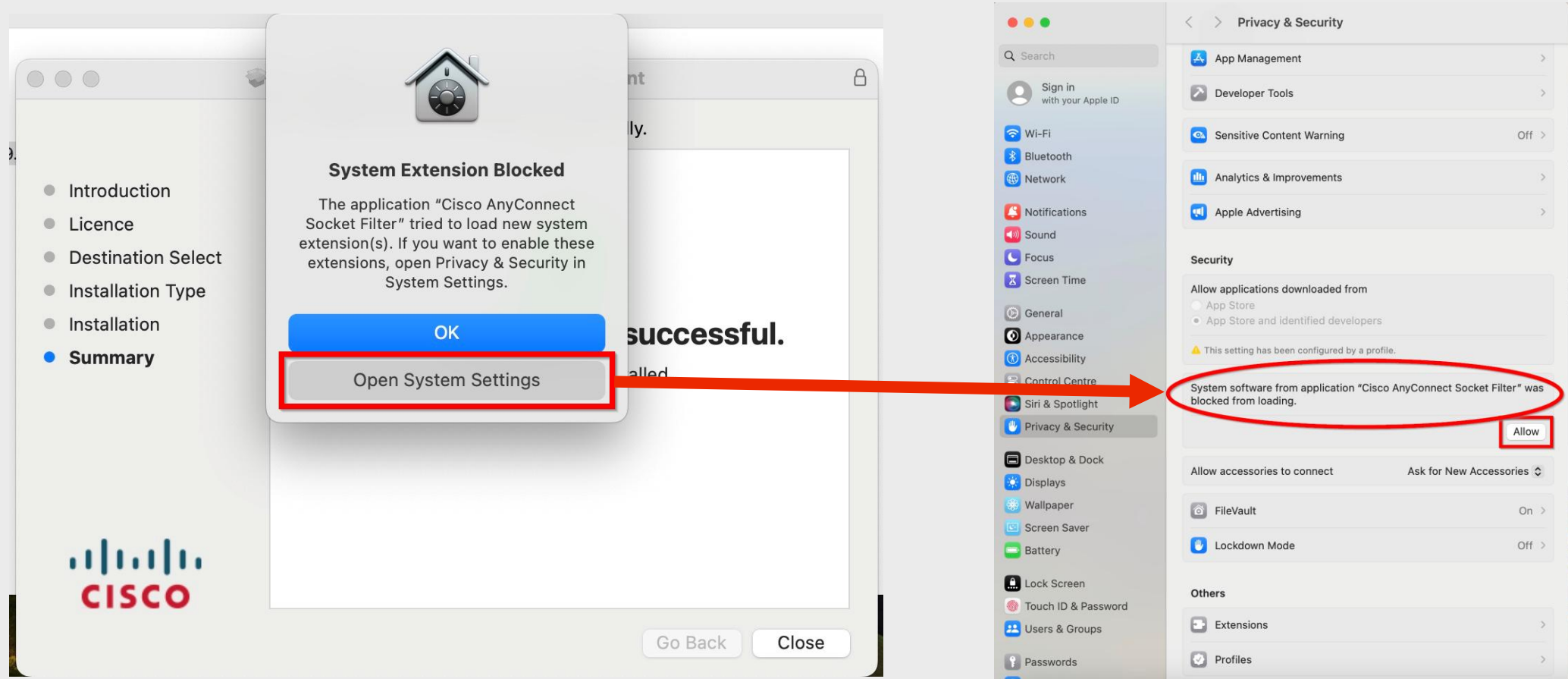
VPN Installation - Mac

STEP 7: Follow the installation guide. Click on „Continue“ to proceed.
You will have to agree to the software licence agreement to continue.



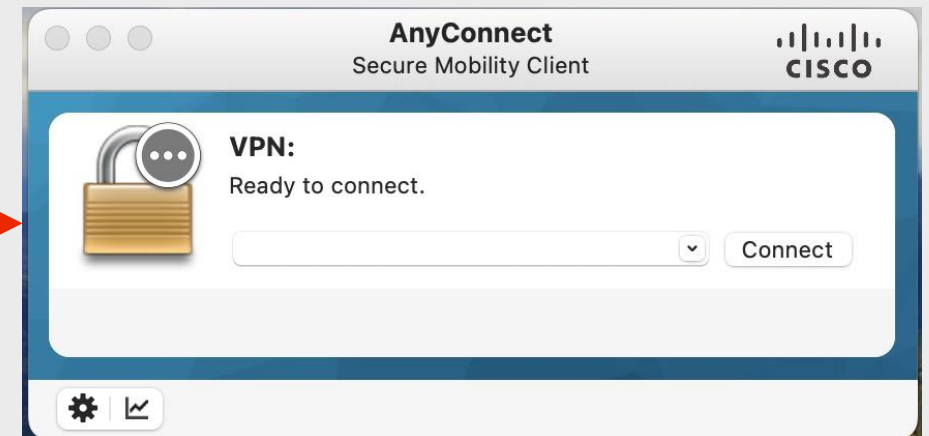
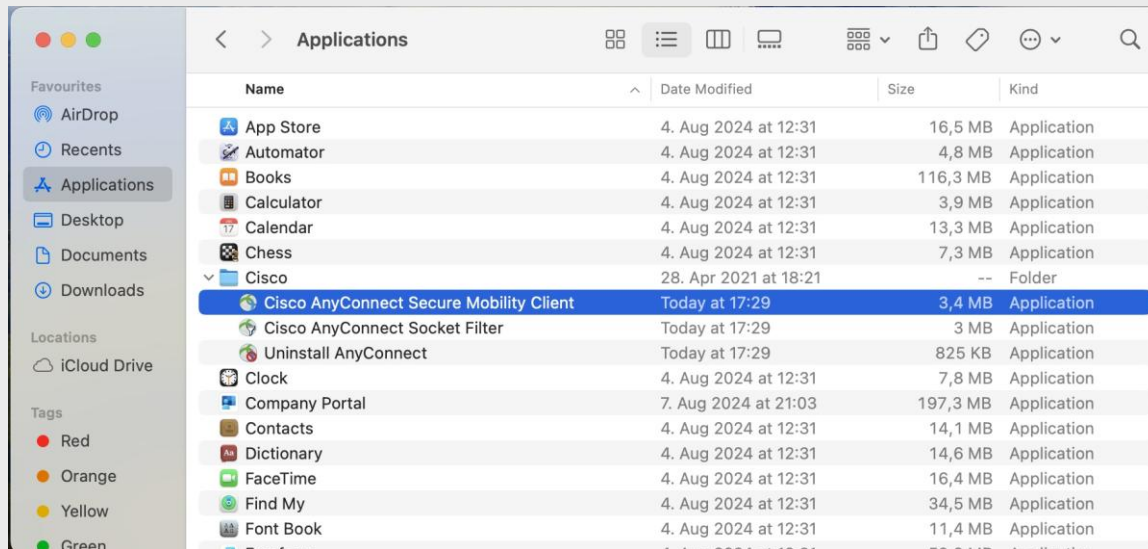
VPN Installation - Mac

STEP 8: Your system may block the application.
Click on „Open System Settings“ and then „Allow“.



VPN Installation - Mac

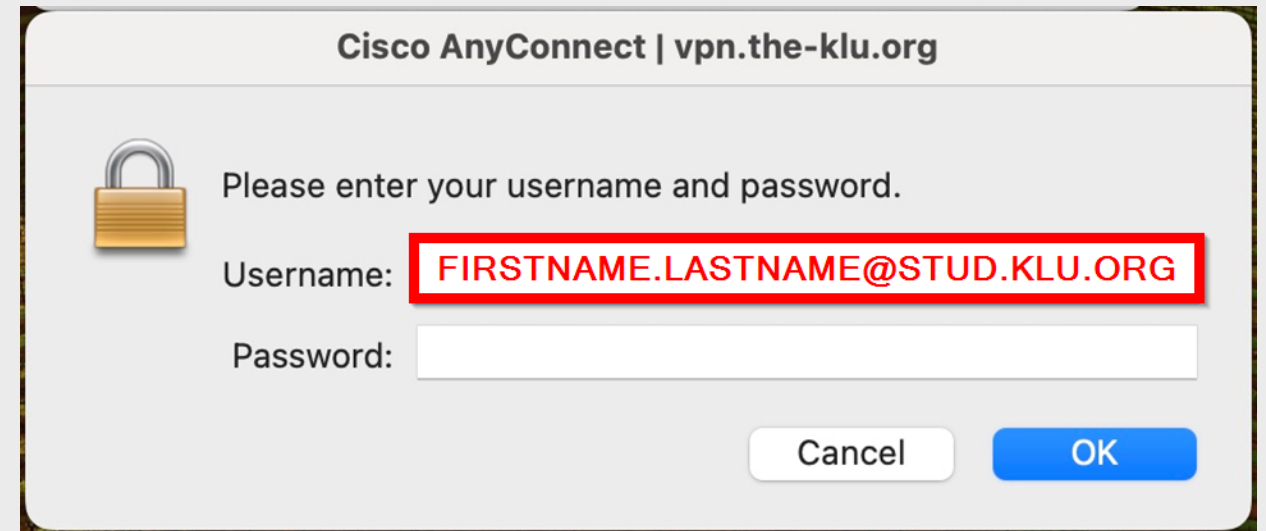
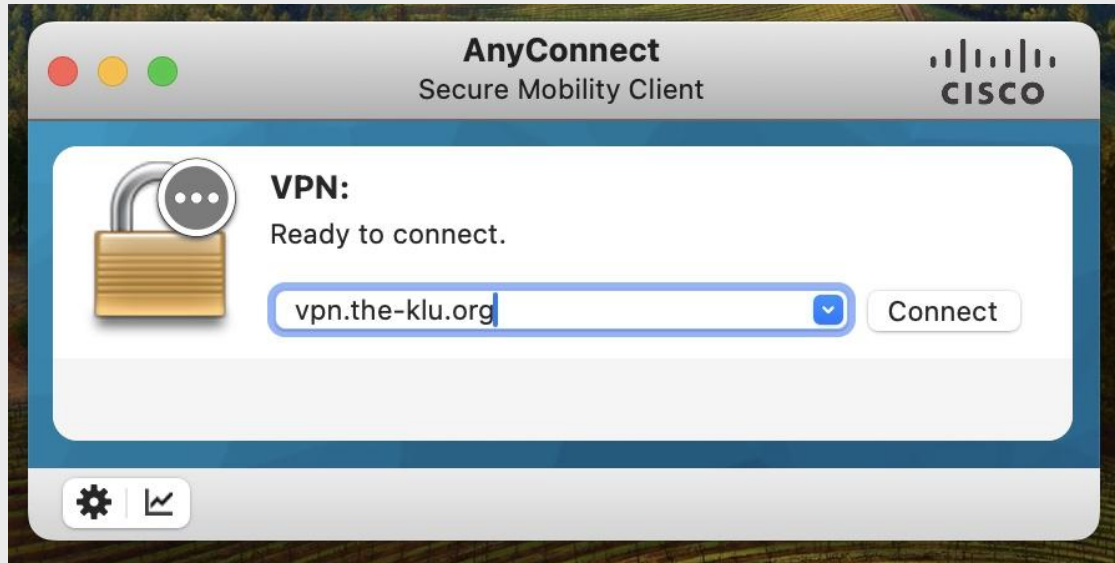
STEP 9: Locate the freshly installed VPN-Client and run it.
You will be greeted by a blank VPN-Client window.



VPN Profile: vpn.the-klu.org

STEP 10: There are two VPN profiles you can use for different access:

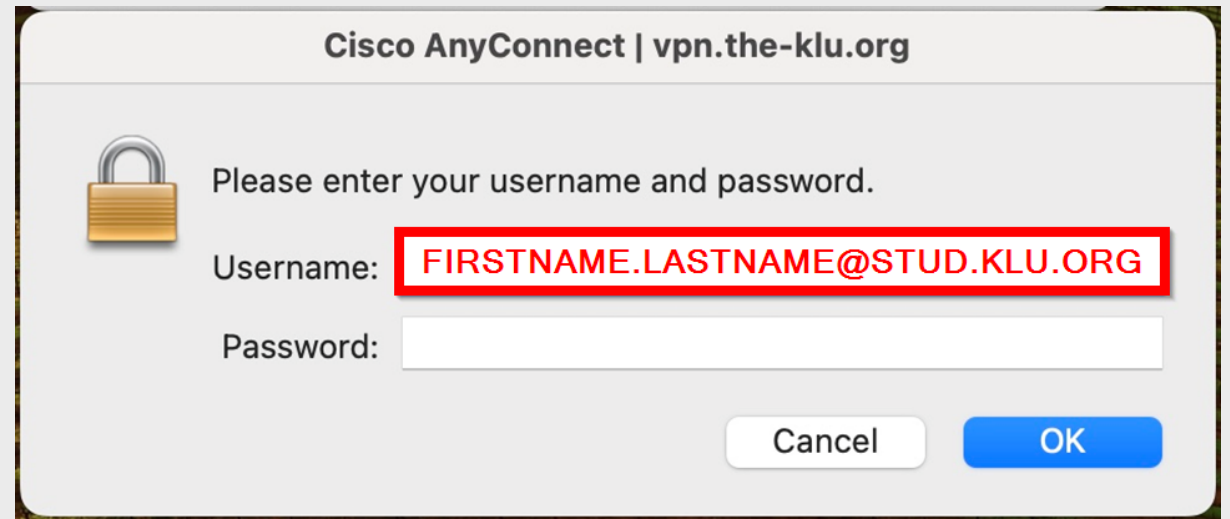
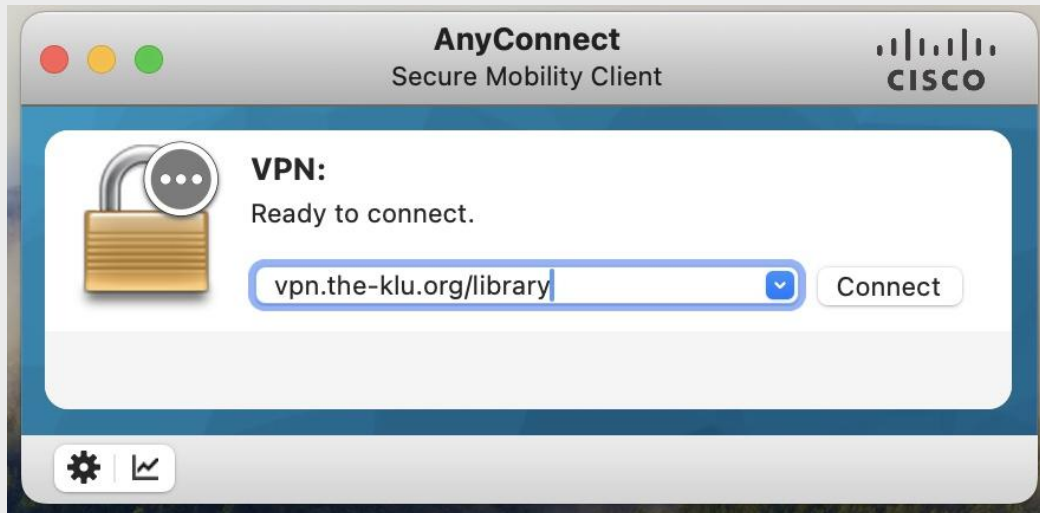
vpn.the-klu.org – This is a split tunnel VPN. Please use this profile if you want to use Zoom/Teams and access the RDP server at the same time. Once connected, the profile will be saved for future connection attempts.



VPN Profile: vpn.the-klu.org/library

vpn.the-klu.org/library – This is a fulltunnel VPN. Please use this profile if you want to access the library resources. You have also access to the RDP Servers.

Note: Please do not use this profile with Zoom/Teams. Your Zoom/Teams session will be very slow.

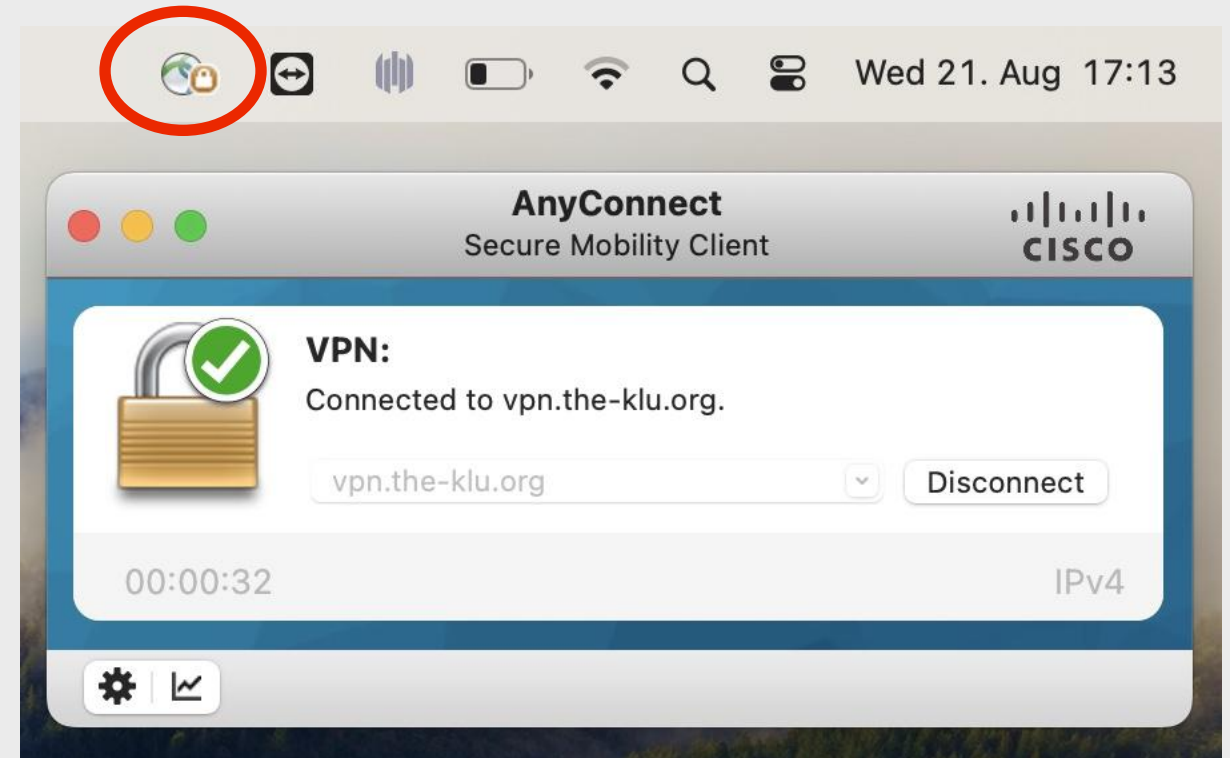


Successful VPN connection

STEP 11: After entering your login details and connecting with the VPN it should show up in your System-Tray as shown on the screenshot.

A lock in front of the symbol indicates a secure connection.

If you ran into any errors please contact us via servicedesk@klu.org.



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VPN-Tutorial for Windows



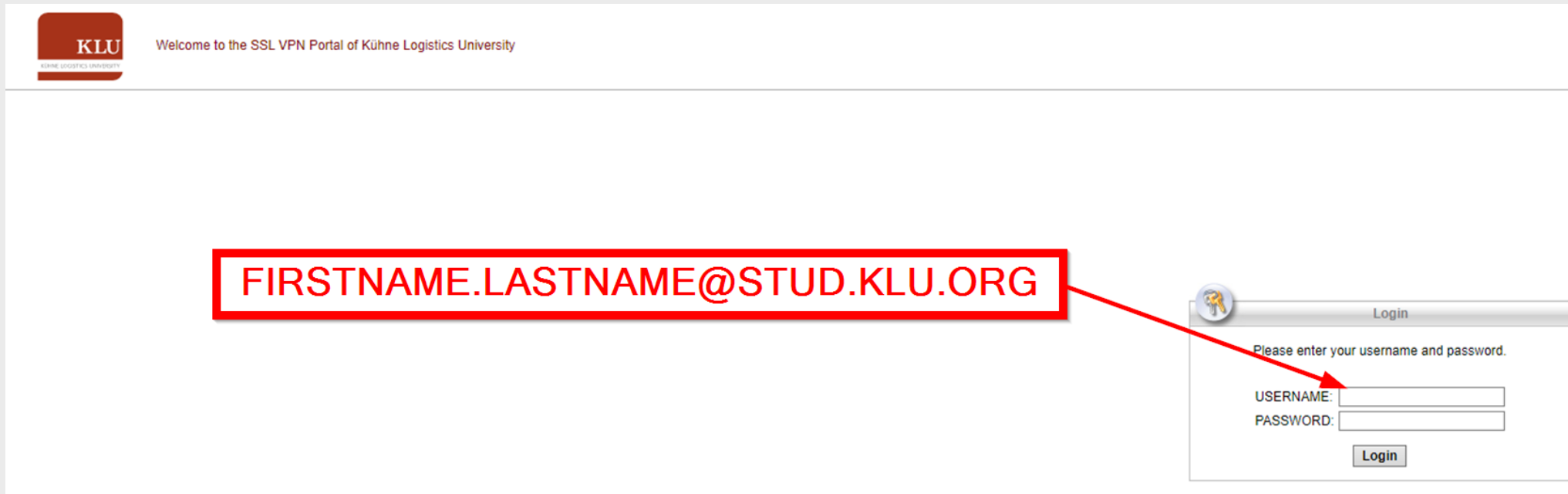
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VPN Installation - Windows

STEP 1: Enter „<https://vpn.the-klu.org>“ through a browser of your choice and log in.

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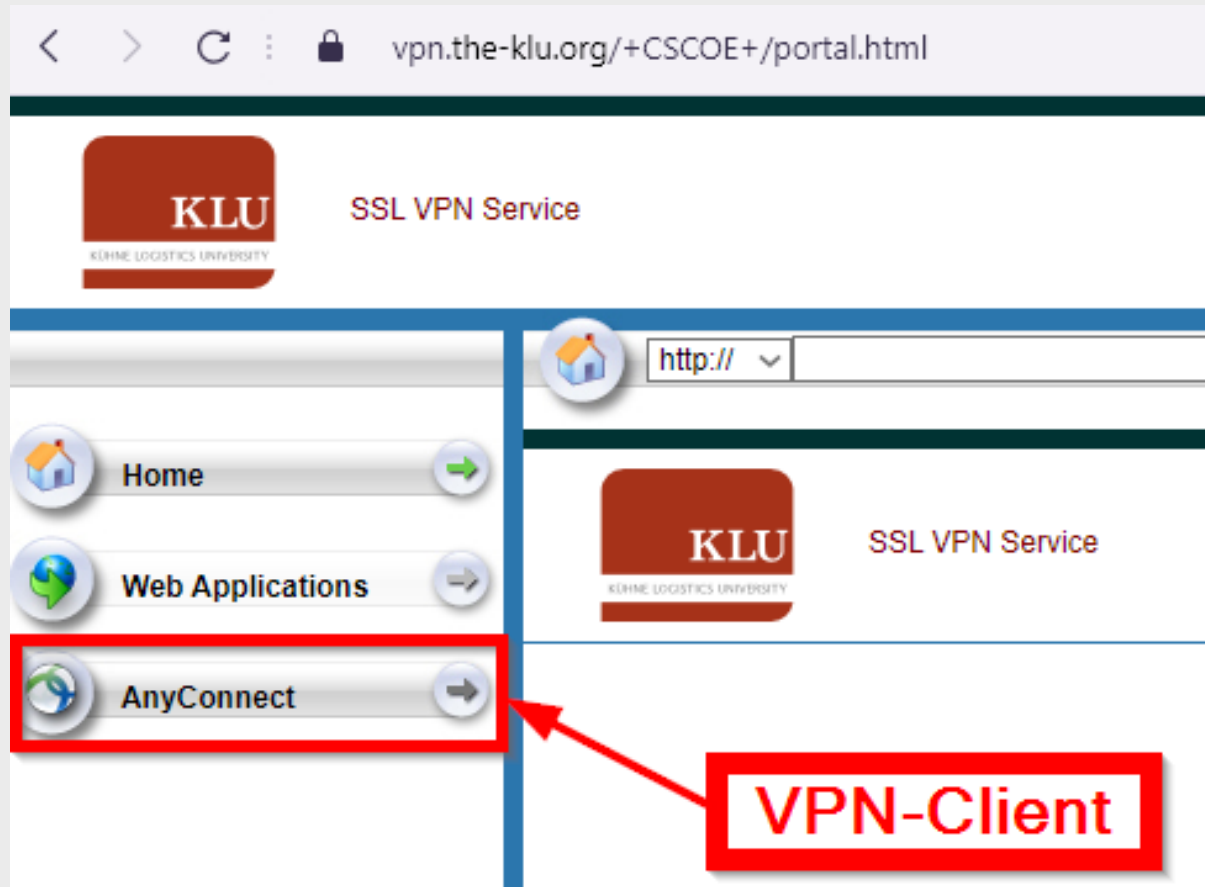
Please enter your username and password.

USERNAME:

PASSWORD:

Login

VPN Installation - Windows

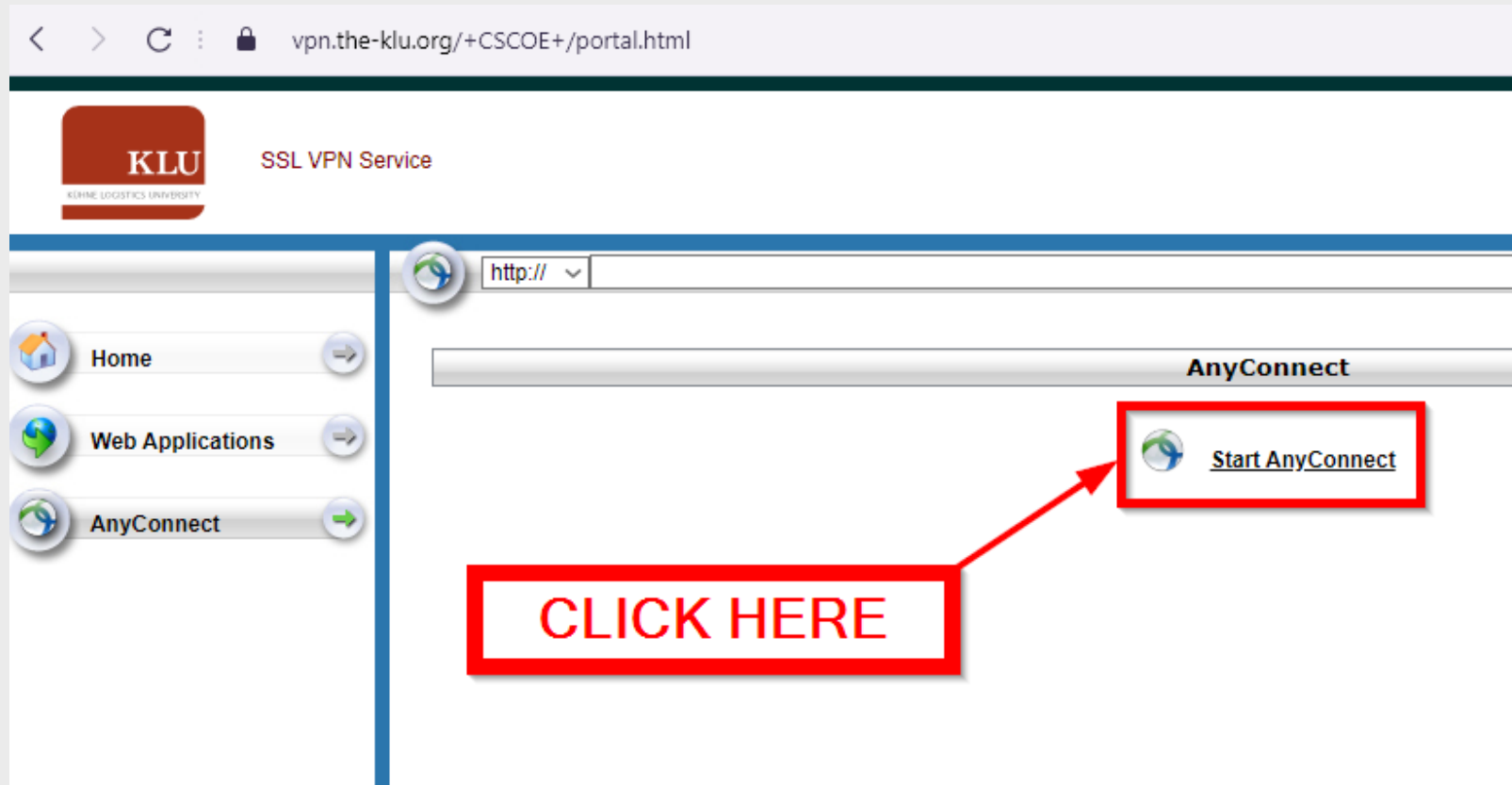


STEP 2: Click on AnyConnect.

Note: You might see a message telling you „Connection failed“. It's unrelated to the process, just proceed like shown on the screenshot.

VPN Installation - Windows

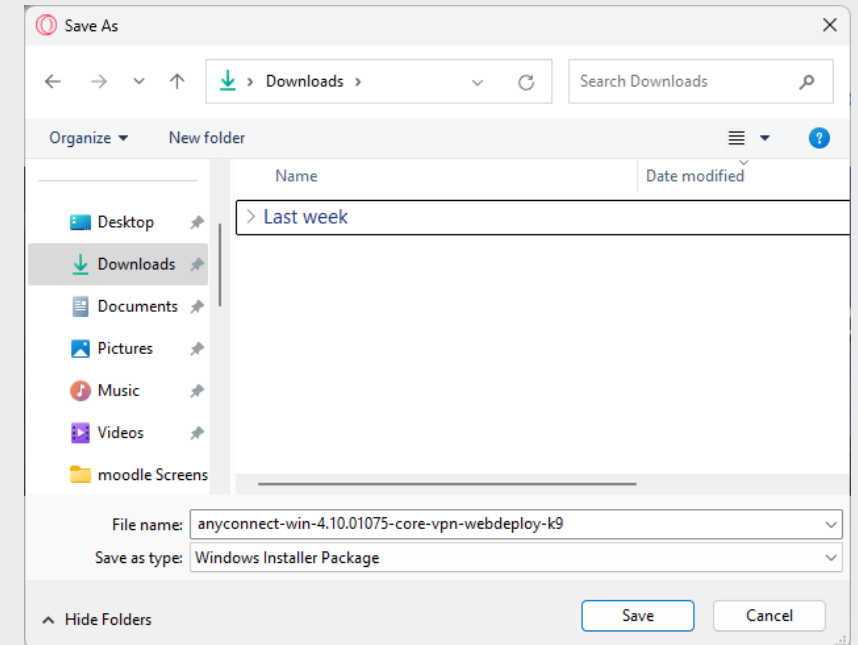
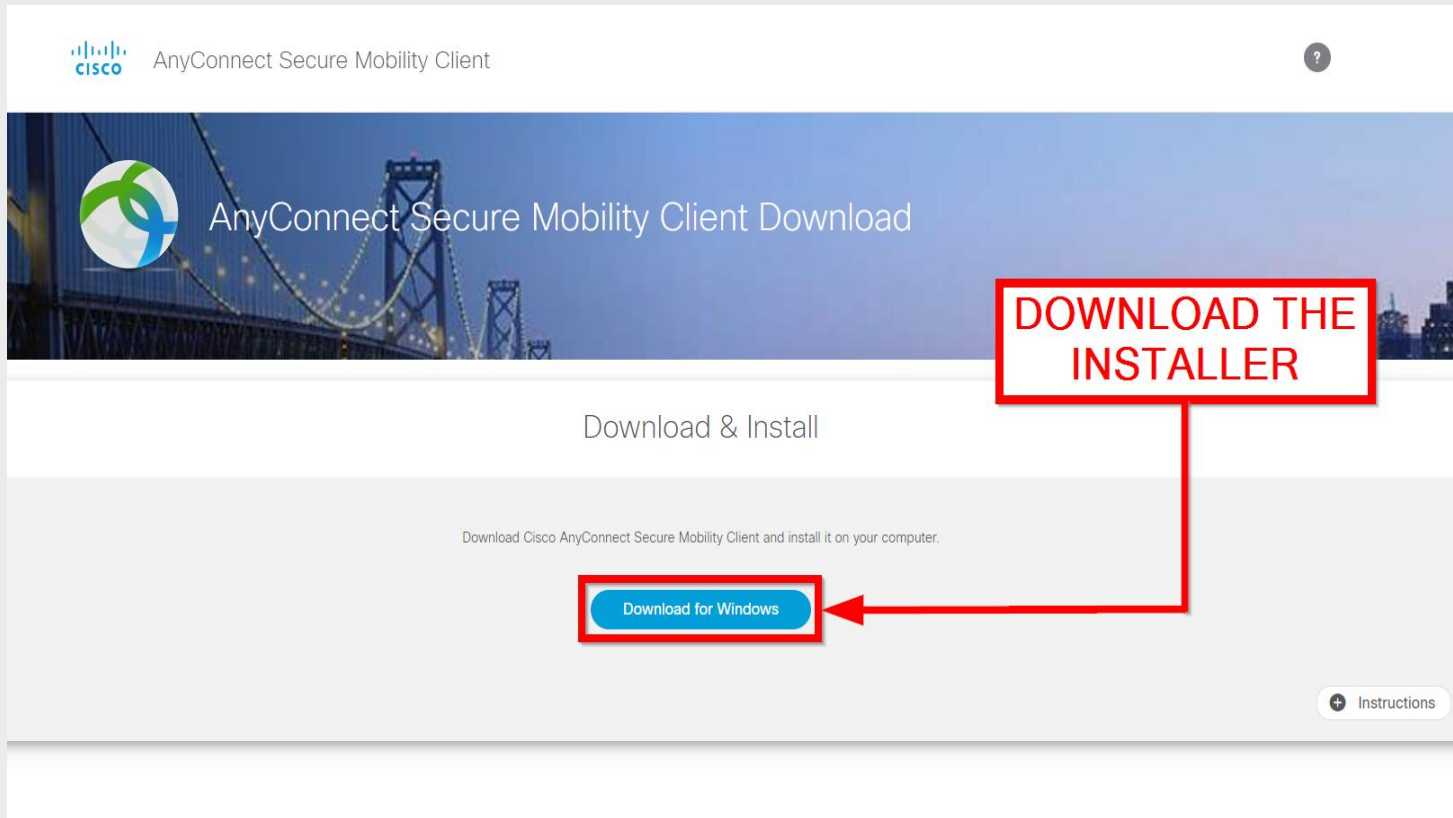
STEP 3: Click on „**Start AnyConnect**“.



VPN Installation - Windows

STEP 4: Click on the „**Download for Windows**“ button and choose a destination for the VPN-Client Installer file (for example your „Downloads“ folder).

Locate the installer and run it to install the VPN-Client on your device.

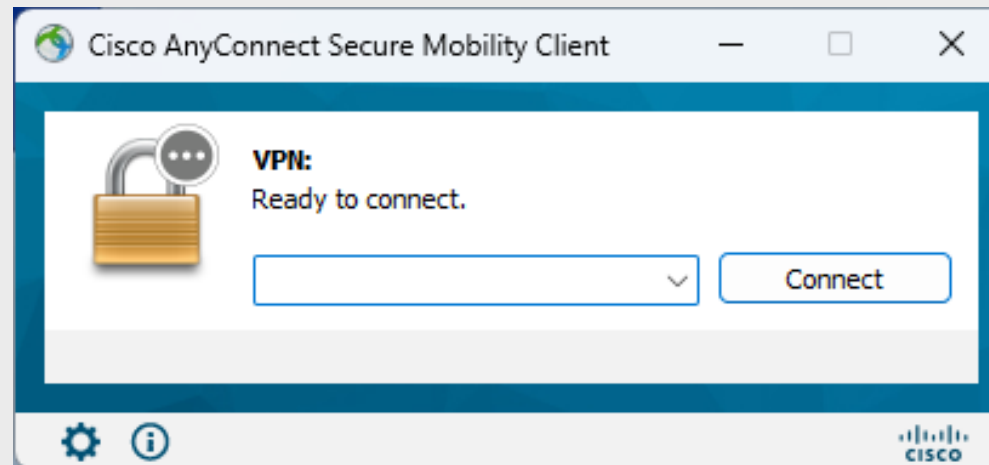
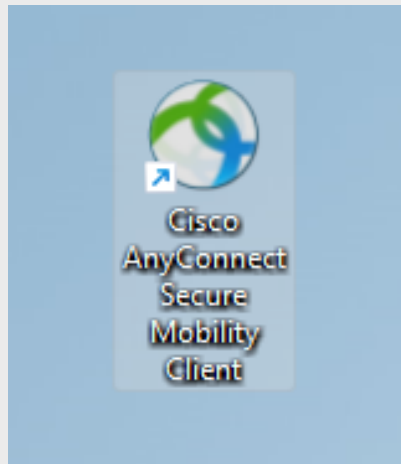


Note: In some cases it automatically downloads directly to your „Downloads“ folder

VPN Installation - Windows

STEP 5: If installed correctly, the VPN-Client will show up on your desktop as shown on the screenshot. (You can also search your computer for „AnyConnect“ to drag&drop it onto your desktop)

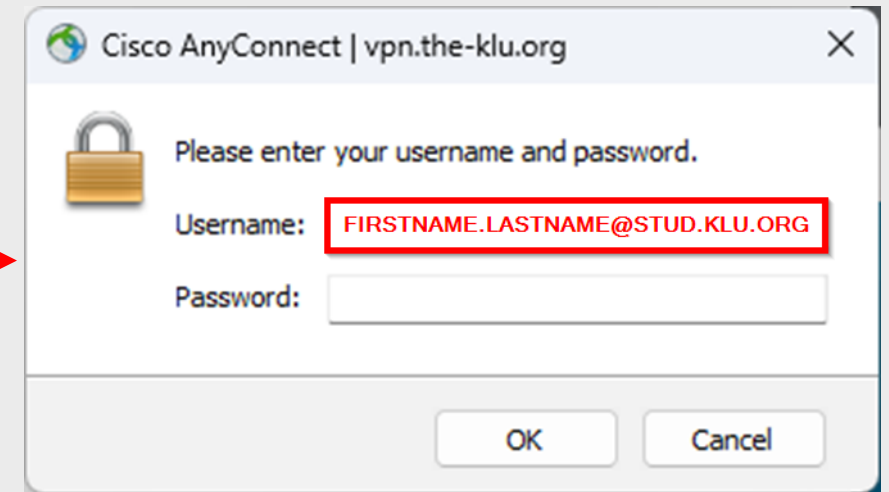
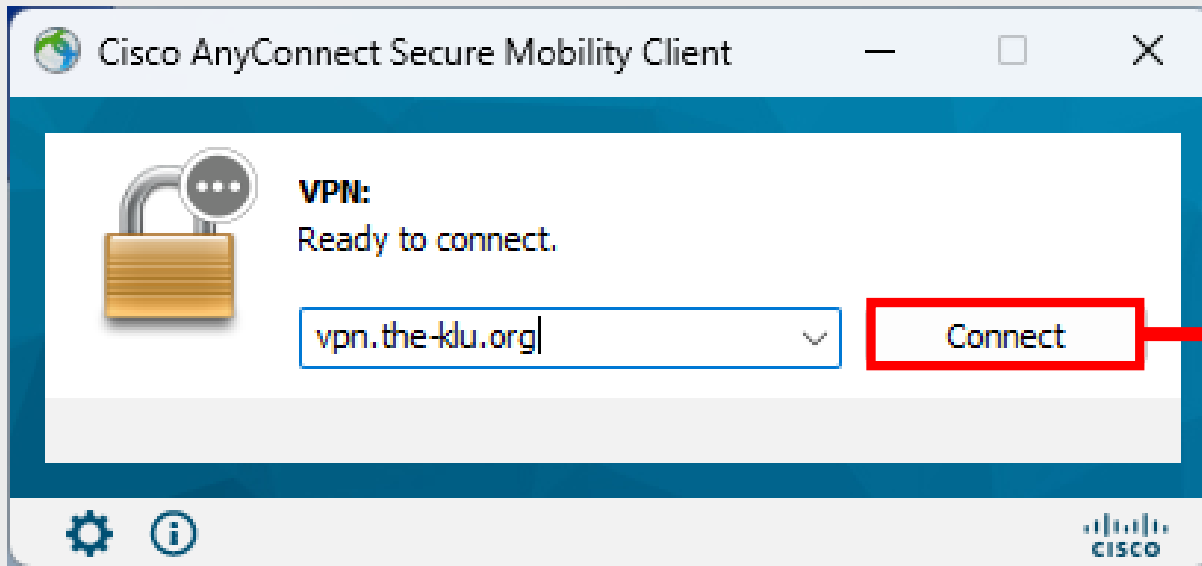
Now run the VPN-Client AnyConnect. It should open a small window with a blank profile.



VPN Profile – vpn.the-klu.org

STEP 6: There are two VPN profiles you can use for different access:

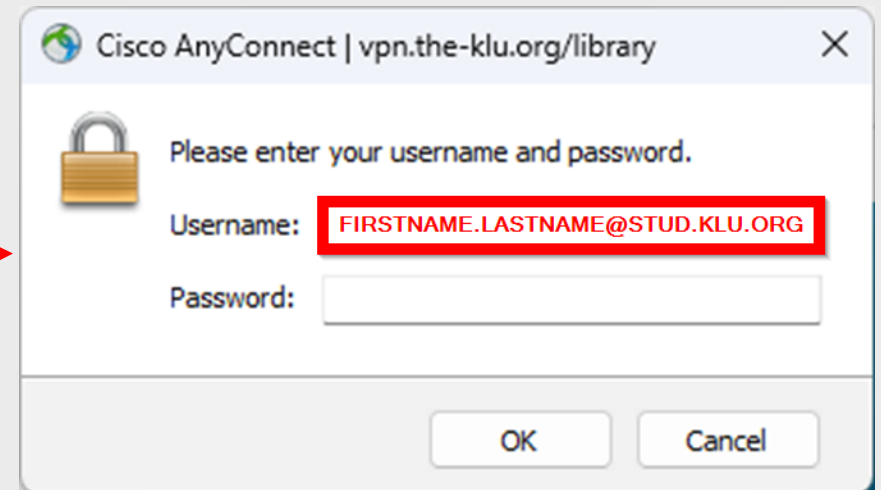
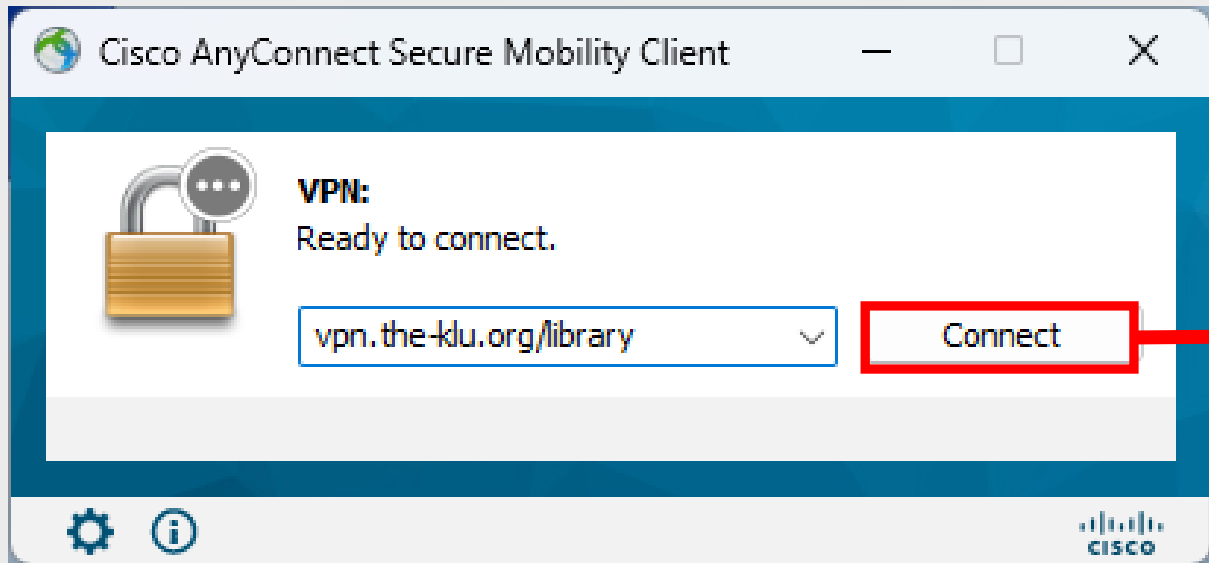
vpn.the-klu.org – This is a split tunnel VPN. Please use this profile if you want to use Zoom/Teams and access the RDP server at the same time. Once connected, the profile will be saved for future connection attempts.



VPN Profile – vpn.the-klu.org/library

vpn.the-klu.org/library – This is a fulltunnel VPN. Please use this profile if you want to access the library resources. You have also access to the RDP Servers.

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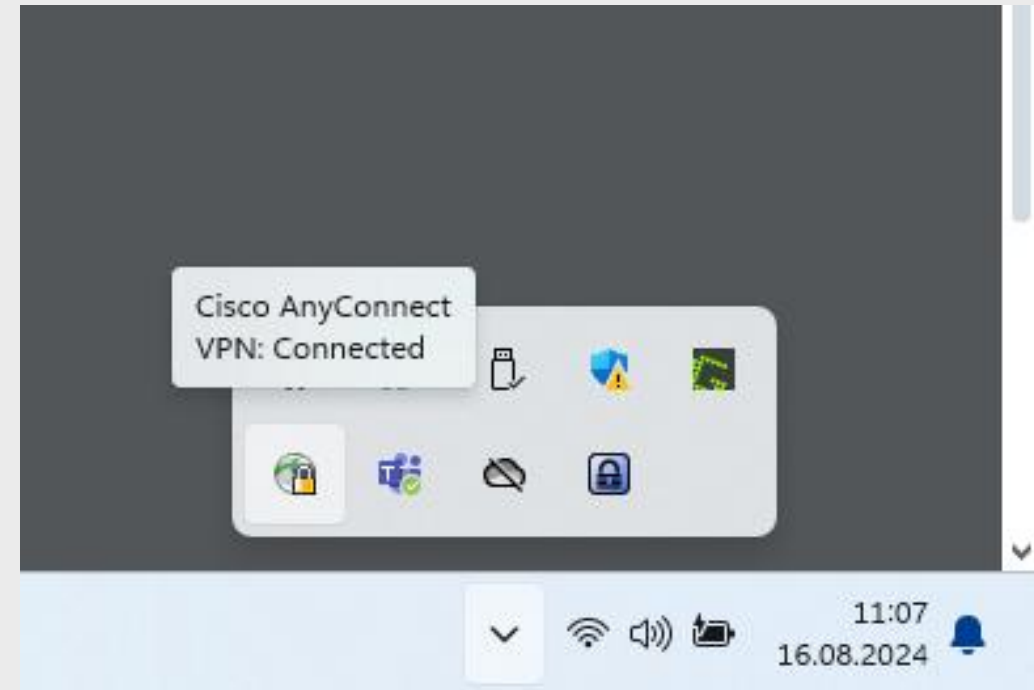


Successful VPN connection

STEP 7: After entering your login details and connecting with the VPN it should show up in your System-Tray as shown on the screenshot.

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VPN-Tutorial for iPad



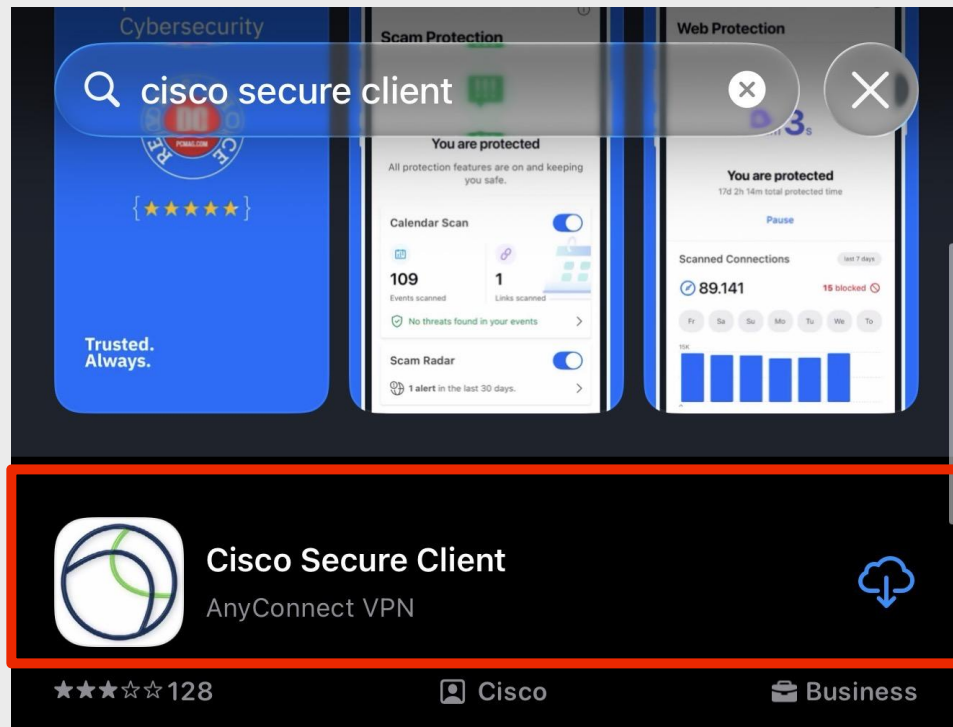
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VPN Installation - iPad

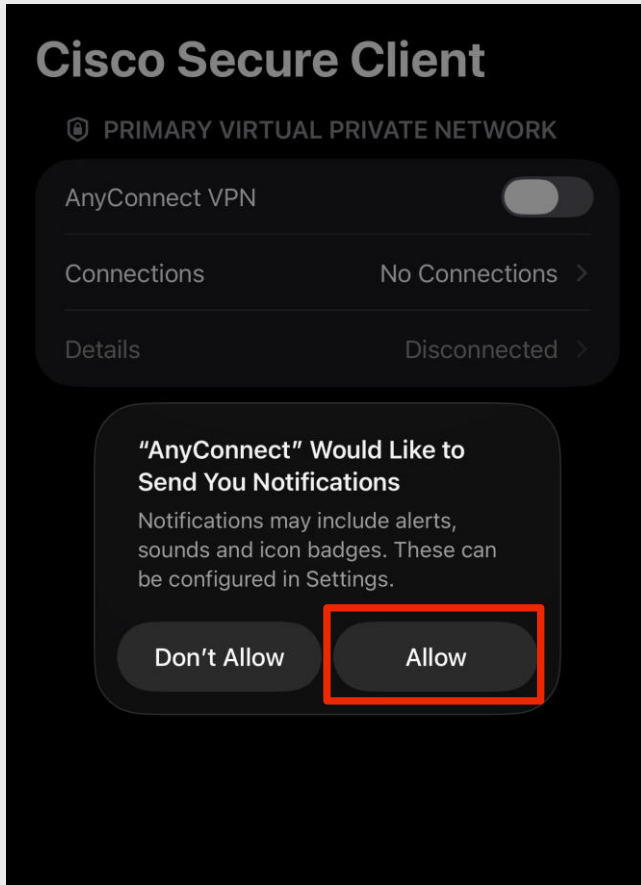
STEP 1: Go to your App Store and search for the „Cisco Secure Client“ App and download it.

Note: You should have already received your login details. (They were sent to your private E-Mail)



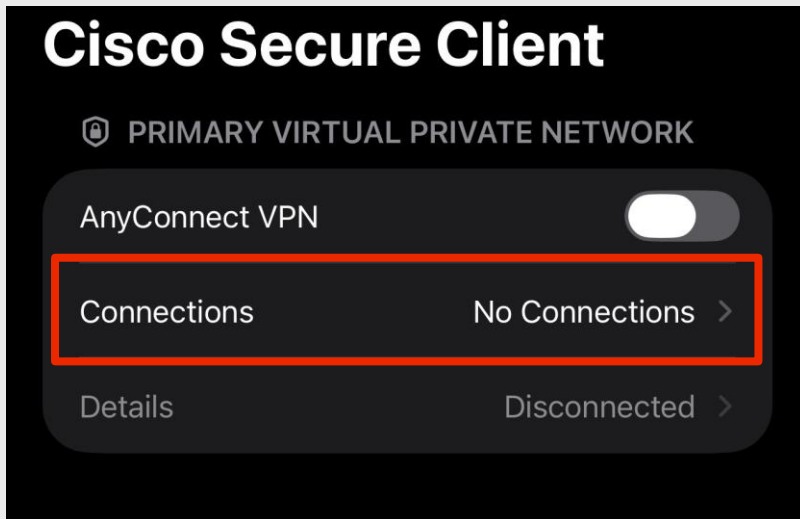
Setup the App

STEP 2: After downloading, open the app. You'll be asked if “AnyConnect” can send you notifications - please **accept** this.



Setup VPN Connection

STEP 3: Go to the “Connections” section and then click “Add Connection.”



Setup VPN Connection

STEP 4: Fill in the fields exactly as shown in the screenshot

Description - KLU VPN

Server Address – vpn.the-klu.org

Then just click “Save” in the upper-right corner

Cancel Add VPN Connection... Save

Description KLU VPN

Server Address vpn.the-klu.org

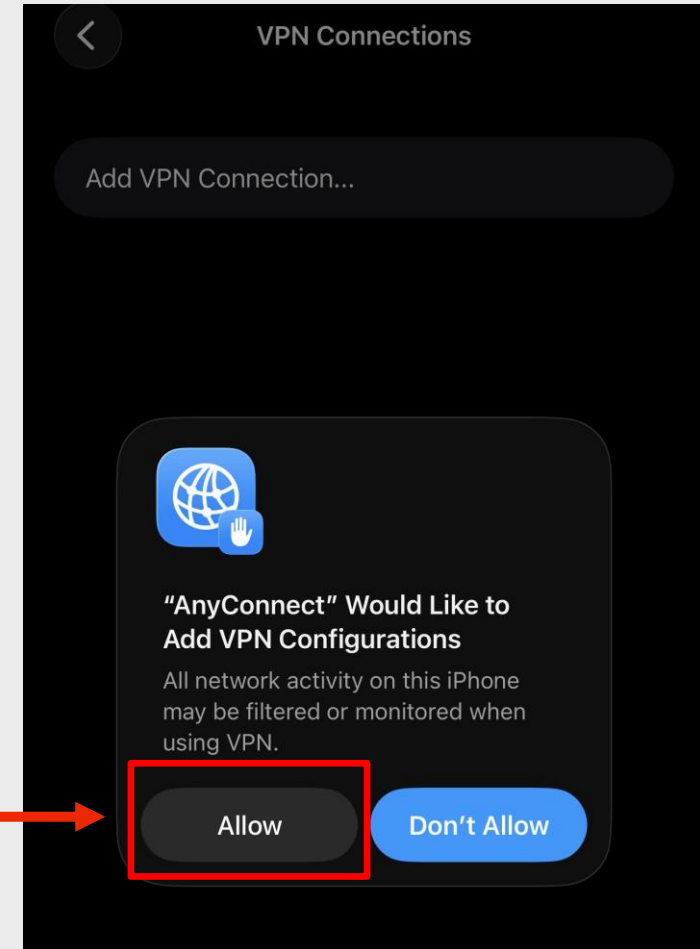
Certificate Automatic >

App Rules >

Connect On Demand ☐

Setup VPN Connection

STEP 5: After saving, this window will appear - please click “Allow” to confirm.



Connect to VPN

STEP 6: On the home page, “KLU VPN” should now appear under “Connections.” Click the checkbox above it, and then enter the login credentials you received via email, as shown in the second screenshot.

